

## UNIVERSITY OF GUAM UNIBETSEDÅT GUÅHAN Board of Regents

Resolution No. 22-27

## RELATIVE TO EXPRESSING APPRECIATION TO ANNETTE TAIJERON SANTOS, D.B.A. FOR HER EXEMPLAR SERVICE IN MULTIPLE KEY ROLES AND AS DEAN OF THE SCHOOL OF BUSINESS AND PUBLIC ADMINISTRATION WITH THE UNIVERSITY OF GUAM FOR OVER 35 YEARS

**WHEREAS**, upon the retirement of Dr. Annette Taijeron Santos on July 20, 2022, the University of Guam (UOG) community wishes to express its sincere gratitude for her dedication and exemplary service;

WHEREAS, Dr. Santos earned a Bachelor of Arts in Psychology degree in 1994 and a Master of Business Administration degree in 1999 from UOG, and a Doctor of Business Administration degree in Strategic Management from Alliant International University in San Diego, California in 2004;

WHEREAS, Dr. Santos has worked in public sector where she began her career as a Clerk Typist III in 1989 with the former UOG College of Arts & Sciences, promoted to Secretary I in 1990, served as Word Processing Secretary in 1992, promoted to Secretary II in 1992 and Technical Assistant - Administrative Service Coordinator in 1996, advanced to Projects Manager and Executive Assistant to the President in 1997, entered UOG as tenure-track Assistant Professor in 2004, received tenure and was promoted in 2010;

WHEREAS, Dr. Santos was appointed as Interim Dean of the School of Business and Public Administration (SBPA) in 2013, and was appointed through a competitive search as Dean of SBPA in 2015 where she served until her retirement in July 2022;

WHEREAS, Dr. Santos served in numerous community and professional committees, as president, member, speaker and consultant since 2005, including leadership positions with the Rotary Club of Pago Bay as Inaugural President, Soroptimist International of the Marianas, President of Local First, Guam (non-profit), member of the Guam Chamber of Commerce Small Business Focus and Development Committee, Co-Chair of the University's Island Wisdom Group, and 2014 member of the U.S. Scholar Delegation to Republic of China-Taiwan;

**WHEREAS**, Dr. Santos served as Interim Dean for the UOG SBPA (2013-2015) where she was overseeing curriculum, development, program review, student learning outcomes, and faculty program for all programs within the School, the accountability for the academic health of the school and collaborating regularly with administrators across the campus to ensure academic quality and student success;

WHEREAS, Dr. Santos, as an administrator of UOG, served as a member of various committees such as the Academic Officers Council, Administrative Council, WASC Steering Committee, Teach Out Policy Ad Hoc Committee, and was Co-chair for the WASC Writing Team, and during her time as a faculty she was a member as the Chair, SBPA-AAC, Reappointment Committee, Human Research Subjects, Secretary of the Promotion & Tenure Committee, UOG General Education Review Committee, WASC Capacity and Preparatory

Review Team, Program Chair, MBA Program, advisor of the UOG Student Government Association:

WHEREAS, Dr. Santos successfully expanded the portfolio of SBPA to include the establishment of the Regional Center for Public Policy, the establishment of the Center for Entrepreneurship and Innovation, collaboration with the Center for Island Sustainability to establish a localized, comprehensive Guam Green Growth Initiative Badge Program based on the United Nations Sustainability Goals, launched the Startup Weekend Micronesia which ran seven simultaneous startup events throughout Micronesia: Guam, Palau, Chuuk, Kosrae, CNMI, Yap, and Pohnpei in the same weekend UOG Board of Regent's (BOR's) Administrator Emeritus Nomination, launched the 3+1 Bachelor of Science in Criminal Justice Articulation Agreement with Northern Marianas College (NMC), CNMI, initiated the 3+1 Bachelor of Science in Criminal Justice Articulation Agreement with Palau Community College (PCC), initiated the promotion of customized master's degree programs at NMC and PCC, approved the Master of Accountancy Online Degree Program to be launched in November 2022, initiated NASPAA Accreditation Process and earned successful awarding of the Global Standard for Masters in Public Service for UOG MPA program, established the International Accounting Institute in Shanghai, launched the MPA Hybrid Degree program in CNMI in partnership with NMC, approved hosting of the American Samoa Small Business Development Center at SBPA, created the first Satellite office for SBPA in Hagatña, created the Tritonpreneur Directory of Triton Owned Businesses, and established Academic Advisement and Assessment Coordinator positions to support student success initiatives;

**WHEREAS**, Dr. Santos successfully maintained professional accreditation for SBPA's business administration programs through the International Accreditation Council for Business Education (IACBE), and secured the professional accreditation designation for the graduate public administration degree program with the National Association of Schools of Public Affairs and Administration (NASPAA);

**WHEREAS**, Dr. Santos successfully led the Pacific Islands Small Business Development Center (SBDC) Network, American Samoa SBDC, Guam Procurement Technical Assistance Center, Center for Entrepreneurship and Innovation, and the Regional Center for Public Policy;

**WHEREAS,** Dr. Santos was awarded UOG Supervisor of the Year in 2020, where she was recognized for her outstanding people-management skills, contributions, and achievements of supervisors, commitment to professional standards and responsive customer service, and excellent administrator capabilities;

**WHEREAS**, Dr. Santos grew as a professional at UOG dedicating her experience and knowledge as a responsible leader; provided exceptional customer service to students, faculty, and the local community; and provided valuable influence in working with both the Administration and students in addressing issues impacting UOG; and

WHEREAS, Dr. Santos served as Inaugural President of the Rotary Club of Pago Bay Guam; Past President of Soroptimist International of the Marianas; President of Local First Guam; Board Member of the Guam Women's Chamber of Commerce; Member of the Guam Chamber of Commerce Small Business Focus and Development Committee; Co-Chair of UOG's Island Wisdom Group; Member of the U.S. Scholar Delegation to the Republic of China-Taiwan; and alumna of the FBI Citizens Academy;

WHEREAS, Dr. Santos was recognized for numerous awards, including one of Guam's 25 Most Influential Women, nominee of the 2012 First Hawaiian Bank Business Woman of the Year Award, nominee for the 2017 Guam Executive of the Year Award, Triton Awardee for 2020 Supervisor of the Year; and was among the inaugural speakers for TEDx Hagåtña in 2021; and

**WHEREAS**, the Academic, Personnel, and Tenure Committee has reviewed this resolution and recommends approval of this resolution expressing appreciation to Dr. Annette Taijeron Santos to the BOR.

**NOW THEREFORE, BE IT RESOLVED**, that the BOR, the administration, faculty, staff and students, convey to Dr. Annette Taijeron Santos their sincerest gratitude for her dedication to UOG and the people of Guam, for her exemplary service as a valued member of the University community, and for her devotion to the growth and prosperity of our island; and

**BE IT FURTHER RESOLVED,** that copies of this resolution will be sent to Dr. Annette Taijeron Santos, to the Governor of Guam, and to the Speaker and members of the Guam Legislature.

Adopted this 15th day of September, 2022.

Liza J. Provido, Chairpersor

ATTESTED:

Thomas W. Krise, Ph.D., Executive Secretary